

## **Forte Academy**

### **Cancellation Policy 2022**

#### **Online Courses**

We are flexible with cancellation for online courses, as long as you let us know at least four weeks before the course start date, by emailing [info@forte-academy.co.uk](mailto:info@forte-academy.co.uk). We can then issue you a full refund, minus a 5% handling fee.

If you cancel less than four weeks before the course start date, the Course Fee is non-refundable.

#### **Courses in Italy**

If you accept a place on a course in Italy, you agree that it is your responsibility to meet the entry requirements into Italy at your date of entry, depending on your citizenship status and country of departure. From January 2022, this *may* include evidence of a recent negative Covid-19 test result, proof of recovery, proof of vaccination status or the requirement to self-isolate prior to the course start date. It is the responsibility of each individual to factor this into their travel plan and flight dates, in order to be available to attend lessons in Italy on the course start date.

**If Forte Academy** is forced to cancel the course for any reason at any time, you will receive a full refund of the Course Fee.

**If you wish to cancel your place** on a course that is still operating in Italy, please inform us by emailing [info@forte-academy.co.uk](mailto:info@forte-academy.co.uk).

Your Deposit remains fully refundable within 14 days of your date of payment (minus a 5% handling fee). If notice of cancellation is received after 14 days from the date of your Deposit payment, the Deposit is non-refundable in order to cover irrecoverable expenses, site and experience bookings that will have been reserved for the confirmed applicant.

Your Balance is payable at least twelve weeks before the course start date. If notice of cancellation is received up to eight weeks before the course start date, this Balance will remain fully refundable (minus a 5% handling fee). Between eight and four weeks before the course start date, it is 50% refundable. Between four and two weeks before the course start date, it is 25% refundable. Less than two weeks before the course start date, it is non-refundable. In the first instance, please email us to discuss your situation and we will endeavour to reach a solution.

Please read our full [Terms & Conditions](#) for more information.